

SERVICE

DRIVEN



ARCLID

TRANSPORT

Our service is our strength. We have developed an unsurpassed reputation for delivery where you want it, when you want it - swiftly and safely.

WE ALWAYS

Arclid Transport are specialists in the carriage of a wide range of bulk powders, granular raw materials and minerals.

We have developed an unsurpassed reputation for delivery where you want it, when you want it - swiftly and safely.

Our success lies in several key areas:

Quality & professionalism

The cleanliness of our vehicles ensures safe transfer of your goods, eliminating risk of contamination. The modern, high specification vehicles we operate ensure prompt and secure transportation. Our fleet includes a mix of Volvo and DAF rigid and articulated units with Feldbinder trailers. All vehicles have tanks varying in size from 20m³ to 42m³.

Reliability

The service and repair of our fleet is entrusted to main agents who operate a 24-hour service on a contractual basis. An ongoing programme of expansion coupled with scheduled replacements ensures the availability of vehicles in a high standard of condition. All our drivers are trained to NVQ Level 2.

Customer Care

Industry knowledge and committed customer care has enabled us to continually deliver on our distribution promise and helped forge lasting relationships with leading corporate client throughout the UK. Our client base includes the calibre of Knauf, British Salt, and Aggregate Industry.

Our large fleet operates out of Arclid, Sandbach, only 400 metres from Junction 17 on the M6 motorway, which means our response rate is second-to-none. The office is manned by our experienced and professional team during office hours and we have an answerphone service out of hours.



DELIVER THE GOODS



Our extensive understanding of bulk powder transportation requirements has helped us carve a niche in a number of specific sectors including:

- pharmaceutical
- food manufacturing
- animal feed
- detergent
- chemical
- refractory
- glass
- foundry
- construction

Arclid Transport is a subsidiary of the Archibald Bathgate Group. The Archibald Bathgate Group is a privately owned Northwest based group of companies including:

- Bathgate Silica Sand - extractor and processor of high quality silica sands
- Bathgate Flooring - manufacturer and installer of raised floor solutions
- Aztec Minerals - distributor of sand and other granular products
- Databax - IT company specialising in data hosting, offsite data backup and network solutions

Teamwork and experience is the driver behind Arclid's long-term success as each individual is committed to ensuring the best possible service.

TIME STANDS STILL



Arclid Transport's long history began in 1972 with one tanker to transport foundry sand for its associate company, Bathgate Silica Sand. Six years and ten vehicles later, it became apparent that high quality, professional haulage was in short supply so a further vehicle with a larger tank was purchased to allow the carriage of most materials. Today, Arclid operates a fleet of 24 high specification vehicles providing haulage for numerous industries nationwide and abroad.

Teamwork and experience is the driver behind Arclid's long-term success as each individual is committed to ensuring the best possible service.

A loyal and dedicated management team and workforce understand the specific demands and challenges of bulk powder and granular product distribution. We enjoy a very low staff turnover and that degree of loyalty translates into high quality of service. Our long serving drivers average about 15 years with us, and two of our drivers have been with Arclid for 25 years!

Our experienced staff includes:

Dave Robinson, General Manager Starting out in the industry as a lab technician for Bathgate Silica Sand, Dave has gained nearly 30 years experience in the haulage industry and is responsible for overseeing operations for Arclid. Occasionally you may see him hacking down the M6 on his Ducati motorcycle - but then again maybe not as it isn't exactly the same shade as the Arclid trucks!



FOR NO MAN

Peter Conway

Transport Manager

Peter ensures the overall operation runs smoothly from driver availability to maintaining the fleet to optimum levels - with over 18 years experience in road haulage and an International CPC holder, he's well equipped to handle the responsibility. One of Peter's hobbies is shooting so you can guarantee your deliveries will be right on target!

Email: p.conway@arclidtransport.co.uk



Mark Goodwin

Sales Operations Manager

Iron man Mark has gained considerable knowledge of the industry in the 13 years he's been with Arclid. He puts the same enthusiasm he has for Olympic distance triathlons into handling client accounts efficiently and effectively, and is always available to provide quotations and advice by phone or in person.

Email: m.goodwin@arclidtransport.co.uk



Les Gleaves

Traffic Manager

Les is responsible for routing and can deal quickly with requirements, providing customers with a prompt and efficient service. He has been working in transport since he was 18 when he started as a driver and has worked his way up to Traffic Manager, accumulating strong experience along the way. He loves transport so much that his main interest of caravanning around England doesn't seem that far removed from his role at Arclid!

Email: l.gleaves@arclidtransport.co.uk



Andy Thompson

Traffic Assistant

Andy is your first port of call and with a strong background in distribution you're in a safe pair of hands that can competently deal with orders and queries. He's highly focused on customers' requirements, leading to a high level of flexibility, efficiency and control in the scheduling process. Life outside Arclid is busy for with a six-year-old son and baby daughter to 'manage'.

Email: a.thompson@arclidtransport.co.uk



UK AND INTERNATIONAL



Throughout the UK and Europe our commitment remains the same – we focus on developing long-term relationships with customers by providing a high level of service at a fair price. We continue to focus on improving safety, minimising cost, improving environmental performance and providing the best customer service.

As members of the Road Haulage Association and Freight Transport Association, we constantly strive to train our drivers and meet all responsibilities under industry governing legislation.

Our fleet is TASC registered ensuring the clean and safe transportation of animal goods.

All international carriage is to CMR conditions (Convention on the Contract for the International Carriage of Goods by Road) and our driver training includes areas such as health and safety, fuel-efficient driving, and customer service.

We value the local community in which we operate and involve the company as much as possible in events and causes including the Crewe Festival, Sandbach Transport Festival, sponsorship of a local professional golfer, and contributing to causes such as the local hospital, to name a recent few.



QUALITY WHEN IT COUNTS

Yara Industrial

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We have been delighted with the high standards of service that Arclid Transport has provided.

We gained a new customer with whom the initial order was very much a trial to test our ability to supply on time and with good standards of product and service. Subsequently we have gained a substantial volume of additional business from the same customer and deliveries to the customer have always been made on time - working within a very tight delivery window on a JIT basis - and without any contamination. We have received very positive comments about the standards of Arclid drivers and vehicles. At all stages and at all levels we have found the personnel at Arclid transport to be very customer focused, proactive in suggesting improvements and professional to work with.

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Excel Industries

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Over the past five years, Excel Industries has built up an excellent working relationship with Arclid Transport. They supply us with an excellent service & never let us down. Due to the nature of our Business, it is difficult to offer our customers lead times, resulting in the majority of our transport requirements being for next day, or in some cases same day deliveries. Arclid Transport have always delivered & go the extra mile to ensure we receive a first class service.

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